Ombuds for youth in programs

What is an ombuds?

A person who investigates complaints and helps resolve concerns.

Why is there an ombuds for youth in programs?

This job was created to help keep youth safe in out of home programs.

We are here to:

- ✓ Make sure you are safe.
- ✓ Listen to you.
- ✓ Understand your concerns.
- ✓ Answer your questions.
- Offer ideas to solve problems.
- ✔ Be a voice for you.
- ✓ Help you understand your rights.

Any person who has a complaint or a concern regarding this congregate care program may contact the congregate care ombuds.

Call Us! We are here for you!

- **801-538-4580**
- this dhhscustomerexp@utah.gov
- 195 N 1950 W, Salt Lake City, UT 84116
- dhhs.utah.gov/office-of-ombuds/ congregate-care-ombuds/



dhhs.utah.gov/office-of-ombuds/congregate-care-ombuds/congregate-care-online-complaint-form/

Scan the QR code to submit an online form.

